



Family Physicians of Old Town Fairfax

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Dear Patients,

Our office is continuing to remain open, fully staffed, and we are working diligently to keep our patients healthy during the Covid-19 pandemic. We are open for appointments in the office and are also offering telemedicine appointments (virtual visits).

Due to recent patient feedback, we have changed our telemedicine procedure to make it easier to use. We've switched from the cumbersome CareClix platform to a more patient-friendly program, Doxy.me.

To access our new telemedicine program, Doxy.me, follow these steps:

1. Call the office to schedule your virtual appointment
2. Just before your scheduled appointment, you will receive a text message to your phone, or an email, with a link to join the video meeting
3. Click on the link in the text message or email
4. You will see a message on the welcome page that asks you to enter your name. Please do so and then click "check in," to notify your doctor that you're present and ready to begin
5. When prompted, click "enable video" to begin your virtual meeting
6. Adjust the volume on your device as necessary to ensure you can communicate with your doctor

If you need assistance, please do not hesitate to call the office Monday through Friday at (703) 352-4101.